International dialing codes for Fidelity Plan Sponsor Webstation (PSW) users

Log in help

If you're having trouble logging in to your account or resetting your password, review these tips. For more information on contacting the technical support team, see the table below for international dialing instructions.

You don't have a user ID or password.	New users will receive a user ID and one-time password by email. If you have not been given a user ID and/or password, please contact the person in your organization that manages access to this site or a Fidelity Stock Plan Services (Fidelity) representative.
Forgot your user ID	If you have forgotten your user ID, please contact a Fidelity representative.
Forgot your password	Reset Your Password
Need to change your password	Please log in to change your password from your profile.
Page is not loading correctly or you are receiving error messages.	Review troubleshooting hints.
You are not receiving email notifications.	Check email security and network setup.
You want to modify access for someone on your team, or check the status of an access request.	Contact your Fidelity representative and they will help you complete a form to change security attributes.
You want to delete or modify a plan.	Contact your Fidelity representative.

Troubleshooting

If your page is not loading properly or you cannot log in, but don't see any error messages, here are some helpful tips.

Browser

Check to see if you are viewing this site with an older browser. For a better experience, please ensure you are using an updated browser.

- Microsoft Edge
- Firefox
- Safari
- Google Chrome

Cookies

If you enter your user ID and password and do not receive an error message, but stay at the login page, your browser may be blocking cookies. To fix this issue, please enable cookies for this site — enabling cookies will allow the page to display features you may not be able to see otherwise.

Slow Performance

If you have this site open in multiple browser windows, the system may run slowly and potentially cause errors. To improve the speed of this site, please make sure you only have one browser window open.

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Still need help?

If you still have questions, please contact the technical support team.

800-735-2862

Monday through Friday 8:30 a.m. to 6:00 p.m. ET

To speed up the process, it is helpful to have the following information available:

- Relevant user IDs and plan numbers
- Details about the problem
- Exact error message, if applicable
- Any recent changes to the user ID's access or the plan

Country	Number	Details
Albania	00-800-0010	Dial 00-800-0010; when prompted to enter calling number, enter 800-735-2862
American Samoa	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862
Anguilla	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862
Antigua and Barbuda (Select Hotels)	1-800-225-5288	Dial 1-800-225-5288; when prompted to enter calling number, enter 800-735-2862
Antigua and Barbuda	#1	Dial #1; when prompted to enter calling number, enter 800-735-2862
Argentina	0-800-555-4288	Dial 0-800-555-4288; when prompted to enter calling number, enter 800-735-2862
Argentina	0-800-222-1288	Dial 0-800-222-1288; when prompted to enter calling number, enter 800-735-2862
Australia (Optus)	1-800-551-155	Dial 1-800-551-155; when prompted to enter calling number, enter 800-735-2862
Australia (Telstra)	1-800-881-011	Dial 1-800-881-011; when prompted to enter calling number, enter 800-735-2862
Austria	0-800-200-288	Dial 0800-200-288; when prompted to enter calling number, enter 800-735-2862
Bahamas	1-800-872-2881	Dial 1-800-872-2881; when prompted to enter calling number, enter 800-735-2862
Bahrain (military call centers)	800-000-05	Dial 800-000-05; when prompted to enter calling number, enter 800-735-2862
Bahrain (military onboard cell phones)	800-000-00	Dial 800-000-00; when prompted to enter calling number, enter 800-735-2862
Bahrain	800-00-001	Dial 800-00-001; when prompted to enter calling number, enter 800-735-2862
Barbados	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862
Belarus	8*800101 (*Wait for the dial tone.)	Dial 8, wait for the second dial tone, dial 800101; when prompted to enter a calling number, enter 800-735-2862
Belgium	0-800-100-10	Dial 0-800-100-10; when prompted to enter calling number, enter 800-735-2862

Country	Number	Details
Belize (Hotels Only)	555	Dial 555; when prompted to enter calling number, enter 800-735-2862
Belize	811	Dial 811; when prompted to enter calling number, enter 800-735-2862
Benin	102	Dial 102; when prompted to enter calling number, enter 800-735-2862
Bermuda	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862
Bolivia (Spanish)	800-101-111	Dial 800-101-111; when prompted to enter calling number, enter 800-735-2862
Bolivia	800-101-110	Dial 800-101-110; when prompted to enter calling number, enter 800-735-2862
Brazil	0-800-888-8288 0-800-890-0288	Dial either of the two numbers; when prompted to enter calling number, enter 800-735-2862
British Virgin Islands	From outside U.S. only: 1-800-872-2881	Dial 1-800-872-2881; when prompted to enter calling number, enter 800-735-2862.
Brunei	800-1111	Dial 800-1111; when prompted to enter calling number, enter 800-735-2862
Bulgaria	00-800-0010	Dial 00-800-0010; when prompted to enter calling number, enter 800-735-2862
Canada	800-735-2862	
Cayman Islands	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862
Chile (Claro)	1-800-225-288	Dial 800-225-288; when prompted to enter calling number, enter 800-735-2862
Chile (Easter Island via ENTEL)	800-800-311	Dial 800-800-311; when prompted to enter calling number, enter 800-735-2862
Chile (Easter Island)	800-800-312	Dial 800-800-312; when prompted to enter calling number, enter 800-735-2862
Chile (ENTEL)	800-360-312	Dial 800-225-288; when prompted to enter calling number, enter 800-735-2862

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Country	Number	Details
Chile (Telefonica)	800-800-288	Dial 800-800-288; when prompted to enter calling number, enter 800-735-2862
China, PRC - South, Shanghai (China Telecom)	10-811	Dial 10-811; when prompted to enter calling number, enter 800-735-2862
Colombia (Spanish)	01-800-911-0011	Dial 01-800-911-0011; when prompted to enter calling number, enter 800-735-2862
Colombia	01-800-911-0010	Dial 01-800-911-0010; when prompted to enter calling number, enter 800-735-2862
Costa Rica	0-800-011-4114	Dial 0-800-011-4114; when prompted to enter calling number, enter 800-735-2862
Costa Rica (English)	800-225-5288	Dial 800-225-5288; when prompted to enter calling number, enter 800-735-2862
Costa Rica (Spanish)	800-228-8288	Dial 800-228-8288; when prompted to enter calling number, enter 800-735-2862
Croatia	0800-220-111	Dial 0800-220-111; when prompted to enter calling number, enter 800-735-2862
Cyprus	800-900-10	Dial 800-900-10; when prompted to enter calling number, enter 800-735-2862
Czech Republic	00-800-222-55288	Dial 00-800-222-55288; when prompted for calling number, enter 800-735-2862
Denmark	800-100-10	Dial 800-100-10; when prompted to enter calling number, enter 800-735-2862
Diego Garcia	999-288	Dial 999-288; when prompted for calling number, enter 800-735-2862
Dominica	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862
Dominican Republic	1-800-225-5288	Dial 1800-225-5288; when prompted to enter calling number, enter 800-735-2862
Dominican Republic	1-800-872-2881	Dial 1800-872-2881; when prompted to enter calling number, enter 800-735-2862

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Country	Number	Details
Ecuador (Spanish)	1-999-119	Dial 1-999-119; when prompted to enter calling number, enter 800-735-2862
Ecuador	1-800-225-528	Dial 1-800-225-528; when prompted to enter calling number, enter 800-735-2862
Egypt (Cairo)	2510-0200	Dial 2510-0200; when prompted to enter calling number, enter 800-735-2862
Egypt (cellular throughout Egypt)	02-2510-0200	Dial 02-2510-0200; when prompted to enter calling number, enter 800-735-2862
Egypt (Outside Cairo)	02-2510-0200	Dial 02-2510-0200; when prompted to enter calling number, enter 800-735-2862
El Salvador	800-1785	Dial 800-1785; when prompted for calling number, enter 800-735-2862
Estonia	800-12001	Dial 800-12001; when prompted to enter calling number, enter 800-735-2862
France (Hotels 1)	0-800-99-1011	Dial 0-800-99-1011; when prompted to enter calling number, enter 800-735-2862
France (Hotels 2)	0-800-99-1111	Dial 0-800-99-1111; when prompted to enter calling number, enter 800-735-2862
France (Hotels 3)	0-800-99-1211	Dial 0-800-99-1211; when prompted to enter calling number, enter 800-735-2862
France (Hotels-Paris Only)	0-800-99-0111	Dial 0-800-99-0111; when prompted to enter calling number, enter 800-735-2862
France (Orange)	0-800-99-0011	Dial 0-800-99-0011; when prompted to enter calling number, enter 800-735-2862
France (Telecom Development)	0805-701-288	Dial 0805-701-288; when prompted to enter calling number, enter 800-735-2862
French Antilles (Guadeloupe, Martinique, St. Barthelemy, St. Martin)	0800-99-0011	Dial 0800-99-0011; when prompted to enter calling number, enter 800-735-2862
French Guiana	0800 99 00 11	Dial 0800 99 00 11; when prompted to enter calling number, enter 800-735-2862
Germany	0-800-225-5288	Dial 0-800-225-5288; when prompted to enter calling number, enter 800-735-2862
Ghana	0-2424-26-004	Dial 0-2424-26-004; when prompted to enter calling number, enter 800-735-2862
Gibraltar	8800	Dial 8800; when prompted to enter calling number, enter 800-735-2862
Greece	00-800-1311	Dial 00-800-1311; when prompted to enter calling number, enter 800-735-2862
Grenada	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862

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Country	Number	Details
Guadeloupe	0-800-99-00-11	Dial 0-800-99-00-11; when prompted to enter calling number, enter 800-735-2862
Guam	1-800-225-5288	Dial 1-800-225-5288; when prompted to enter calling number, enter 800-735-2862
Guantanamo Bay - U.S. Military Bases	2935	Dial 2935; when prompted to enter calling number, enter 800-735-2862
Guatemala (Claro)	999-9190	Dial 999-9190; when prompted to enter calling number, enter 800-735-2862
Guatemala (Spanish)	999-9190	Dial 138-126; when prompted to enter calling number, enter 800-735-2862
Guyana	159	Dial 159; when prompted to enter calling number, enter 800-735-2862
Honduras	800-0123	Dial 800-0-123; when prompted to enter calling number, enter 800-735-2862
Hong Kong (Hong Kong Broadband)	800-93-2266	Dial 800-93-2266; when prompted to enter calling number, enter 800-735-2862
Hungary	06-800-011-11	Dial 06-800-011-11; when prompted to enter calling number, enter 800-735-2862
Iceland	00-800-222-552-88	Dial 00-800-222-552-88; when prompted to enter calling number, enter 800-735-2862
India	000-117	Dial 000-117; when prompted to enter calling number, enter 800-735-2862
Indonesia	001-801-10	Dial 001-801-10; when prompted to enter calling number, enter 800-735-2862
Ireland (UIFN)	00-800-222-55288	Dial 00-800-222-55288; when prompted to enter calling number, enter 800-735-2862
Ireland	1-800-550-000	Dial 1-800-550-000; when prompted to enter calling number, enter 800-735-2862
Israel (Barak)	1-80-933-3333	Dial 1-80-933-3333; when prompted to enter calling number, enter 800-735-2862
Israel (Bezeq)	1-80-949-4949	Dial 1-80-949-4949; when prompted to enter calling number, enter 800-735-2862
Israel (Golden Lines)	1-80-922-2222	Dial 1-80-922-2222; when prompted to enter calling number, enter 800-735-2862
Italy	800-172-444	Dial 800-172-444; when prompted to enter calling number, enter 800-735-2862
Jamaica (Public Phones)	#1	Dial #1; when prompted to enter calling number, enter 800-735-2862
Jamaica (Select Hotels)	872	Dial 872; when prompted to enter calling number, enter 800-735-2862
Jamaica	1-800-872-2881	Dial 1-800-872-2881; when prompted to enter calling number, enter 800-735-2862

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Country	Number	Details
Japan (Softbank Telecom)	00-663-5111	Dial 00-663-5111; when prompted to enter a calling number, enter 800-735-2862
Kenya	0-207-602-020	Dial 0-207-602-020; when prompted to enter a calling number, enter 800-735-2862.Dial 8, wait for the second dial tone, dial 800-121-4321; when prompted to enter calling number, enter 800-735-2862
Korea, Republic (LGU+)	00-369-11	Dial 00-369-11; when prompted to enter a calling number, enter 800-735-2862
Latvia	800-2288	Dial 800-2288; when prompted to enter calling number, enter 800-735-2862
Lebanon	01-426-801	Dial 01-426-801; when prompted to enter calling number, enter 800-735-2862
Luxembourg	800-201-11	Dial 800-201-11; when prompted to enter calling number, enter 800-735-2862
Macau	0800-111	Dial 0800-111; when prompted to enter calling number, enter 800-735-2862
Macedonia	0800-94288	Dial 0800-94288; when prompted to enter calling number, enter 800-735-2862
Malaysia	1-800-80-0011	Dial 1-800-80-0011; when prompted to enter calling number, enter 800-735-2862
Malta	800-901-10	Dial 800-901-10; when prompted to enter calling number, enter 800-735-2862
Mauritius	01 120	Dial 01 120; when prompted to enter calling number, enter 800-735-2862
Mexico	800-288-2872	Dial 800-288-2872; when prompted to enter calling number, enter 800-735-2862
Mexico (Por Cobrar - Spanish)	800-112-2020	Dial 800-112-2020; when prompted to enter calling number, enter 800-735-2862
Micronesia (Federated States of)	288	Dial 288; when prompted to enter calling number, enter 800-735-2862
Monaco	800-90-288	Dial 800-90-288; when prompted to enter calling number, enter 800-735-2862
Montserrat	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862
Neth/Antilles (Bonaire, Curacao, Saba, St. Eustatius, St. Maarten)	001-800-872-2881	Dial 001-800-872-2881; when prompted for calling number, enter 800-735-2862
Netherlands	0800-022-9111	Dial 0800-022-9111; when prompted to enter calling number, enter 800-735-2862
Nicaragua (Spanish)	1-800-0164	Dial 1-800-0164; when prompted to enter calling number, enter 800-735-2862
Nicaragua	1-800-0174	Dial 1-800-0174; when prompted to enter calling number, enter 800-735-2862
Nigeria	0-708-060-1816	Dial 0-708-060-1816; when prompted to enter calling number, enter 800-735-2862

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Country	Number	Details
Norway (US Military Bases)	800-199-11	Dial 800-199-11; when prompted to enter calling number, enter 800-735-2862
Pakistan	00-800-01001	Dial 00-800-01001; when prompted to enter calling number, enter 800-735-2862
Panama (Spanish)	800-2288	Dial 800-2288; when prompted to enter calling number, enter 800-735-2862
Panama	800-0109	Dial 800-0109; when prompted to enter calling number, enter 800-735-2862
Paraguay	008-11-800	Dial 008-11-800; when prompted to enter calling number, enter 800-735-2862
Philippines (Digitel, Globe, Philcom, Smart)	105-11	Dial 105-11; when prompted to enter calling number, enter 800-735-2862
Philippines (PLDT)	1010-5511-00	Dial 1010- 5511-00; when prompted to enter calling number, enter 800-735-2862
Poland	0*0-800-111-1111 (*Wait for the dial tone.)	Dial 0, wait for second dial tone then 0-800-111-1111; when prompted to enter calling number, enter 800-735-2862
Portugal	800-800-128	Dial 800-800-128; when prompted to enter calling number, enter 800-735-2862
Reunion Island	0800-99-0011	Dial 0800-99-0011; when prompted to enter calling number, enter 800-735-2862
Romania (Telekom Romania)	0808-03-4288	Dial 0808-03-4288; when prompted for calling number, enter 800-735-2862
Russia (outside Moscow)	8^495-363-2400	Dial 8, wait for the dial tone, 495-363-2400; when prompted to enter calling number, enter 800-735-2862
Russia (outside St. Petersburg)	8^812-363-2400	Dial 8, wait for the dial tone, 812-363-2400; when prompted to enter calling number, enter 800-735-2862
Russia	8^10-800-110-1011	Dial 8, wait for the dial tone, 10-800-110-1011; when prompted to enter calling number, enter 800- 735-2862
Russia (Moscow, St. Petersburg)	363-2400	Dial 363-2400; when prompted to enter calling number, enter 800-735-2862
Saipan	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862
San Marino	1-800-172-444	Dial 800-172-444; when prompted to enter calling number, enter 800-735-2862
Singapore (SingTel)	800-011-1111	Dial 800-011-1111; when prompted to enter calling number, enter 800-735-2862
Singapore (StarHub)	800-001-0001	Dial 800-001-0001; when prompted to enter calling number, enter 800-735-2862
Slovakia	0800-000-101	Dial 0800-000-101; when prompted to enter calling number, enter 800-735-2862
South Africa	0-800-99-0123	Dial 0-800-99-0123; when prompted to enter calling number, enter 800-735-2862

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Country	Number	Details
Spain	900-99-0011	Dial 900-99-0011; when prompted to enter calling number, enter 800-735-2862
Sri Lanka (Colombo)	2-430-430	Dial 2-430-430; when prompted to enter calling number, enter 800-735-2862
Sri Lanka (Outside Colombo)	112-430-430	Dial 112-430-430; when prompted to enter calling number, enter 800-735-2862
St. Kitts and Nevis	1-800-872-2281	Dial 1-800-225-2281; when prompted for calling number, enter 800-735-2862
St. Lucia	1-800-225-5288	Dial 1-800-255-5288; when prompted for the calling number, enter 800-735-2862
St. Martin	1-800-858-8920	Dial 1-800-858-8920; when prompted to enter calling number, enter 800-735-2862
St. Pierre and Miquelon	0800-99-0011	Dial 0800-99-0011; when prompted to enter calling number, enter 800-735-2862
St. Vincent and the Grenadines	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862
Suriname	156	Dial 156; when prompted to enter calling number, enter 800-735-2862
Sweden	020-799-111	Dial 020-799-111; when prompted to enter calling number, enter 800-735-2862
Switzerland	0-800-890011	Dial 0-800-890011; when prompted to enter calling number, enter 800-735-2862
Taiwan	00-801-102-880	Dial 00-801-102-880; when prompted to enter calling number, enter 800-735-2862
Thailand	1-800-0001-33	Dial 1-800-0001-33; when prompted to enter calling number, enter 800-735-2862
Trinidad & Tobago	1-800-872-2881	Dial 1-800-872-2881; when prompted to enter calling number, enter 800-735-2862
Turkey	0811-288-0001	Dial 0811-288-0001; when prompted for calling number, enter 800-735-2862
Turks and Caicos Islands	1-800-225-5288	Dial 1-800-225-5288; when prompted for calling number, enter 800-735-2862
U.A.E. (du)	8000-555-66	Dial 8000-555-66; when prompted for calling number, enter 800-735-2862
U.A.E. (Military-USO and cellular)	8000-061	Dial 8000-061; when prompted to enter calling number, enter 800-735-2862
U.A.E.	8000-021	Dial 8000-021; when prompted to enter calling number, enter 800-735-2862
Ukraine (Ukrtelecom)	0-800-502-886	Dial 0-800-502-886; when prompted to enter calling number, enter 800-735-2862

Country	Number	Details
United Kingdom (British Telecom)	0-800-89-0011	Dial 0-800-89-0011; when prompted to enter calling number, enter 800-735-2862
Uruguay	000-410	Dial 000-410; when prompted to enter calling number, enter 800-735-2862
Uzbekistan	8*641-7440010 (*Wait for the dial tone)	Dial 8, wait for the second dial tone, dial 641-7440010; when prompted to enter calling number, enter 800-735-2862
Venezuela (Spanish)	0-800-552-6288	Dial 0-800-552-6288; when prompted to enter calling number, enter 800-735-2862
Venezuela	0-800-225-5288	Dial 0-800-225-5288; when prompted to enter calling number, enter 800-735-2862
Vietnam (Viettel)	1-228-0288	Dial 1-228-0288; when prompted to enter calling number, enter 800-735-2862
Vietnam (VNPT)	1-201-0288	Dial 1-201-0288; when prompted to enter calling number, enter 800-735-2862

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