



Cybersecurity starts with you and Fidelity

Higher education institutions faced significant cyberthreats throughout 2024 and 2025, causing disruptions to colleges and universities and making it essential to stay alert and take proactive security measures.¹



Cybercriminals target educational institutions for many reasons, from intellectual property and sensitive research data, to open networks and unregulated devices³.

Common cyber threats³ include fake emails or messages called phishing attacks, data breaches to gain unauthorized access to confidential data, and distributed denial of service (DDoS) attacks which aim to overwhelm network functions.

Five ways to protect your Fidelity accounts

- 1 Set up secure access for your Fidelity NetBenefits® account.**
 If you're new to NetBenefits, [register](#) as a new user and create a unique username and password. If you're already registered, you can change your username and password if needed at the [NetBenefits Security Center](#).
- 2 Add or update your mobile phone number and email address.**
 Get real-time alerts and confirm sensitive transactions through multi-factor authentication. Visit your [NetBenefits Profile](#).
- 3 Sign up for multi-factor authentication at login.**
 Multi-factor authentication allows you to enable a challenge every time you log in or whenever you log in from a new device. You must have a phone number on file in NetBenefits to be eligible for this service. Visit [NetBenefits Security Center](#).
- 4 Sign up for eDelivery and monitor your Fidelity NetBenefits account.**
 Check account statements and other documents for unauthorized activity regularly. To receive your documents via email instead of U.S. mail, visit [NetBenefits Communications Preferences](#).
- 5 Enable Fidelity MyVoice®.**
 Eliminate the need for passwords with your personal encrypted voiceprint. The next time you call, a Fidelity representative will offer to enroll you—you'll need to provide Fidelity consent to create your unique voiceprint.

How Fidelity protects your data

- **Industry-leading cybersecurity program** — the #1 most cybersecure recordkeeper⁴.
- **Continuous monitoring and updates** — we ensure the most sophisticated security to safeguard your assets.
- **Customer Protection Guarantee** — Fidelity will reimburse you for losses from unauthorized activity in your covered accounts through no fault of your own.



If you think you've received a suspicious email, are concerned your account may have been compromised, or you'd like to report some other type of security concern, report the issue to Fidelity [here](#).